

A word from our customers

A lot of companies claim to have great customer service; we prefer to let our customers do the talking.

Search for 'Loan Market' on productreview.com.au and you'll see for yourself why our customers rate our service so highly.



We also survey our customers directly – so we know what we're doing well and where we can improve. Our brokers consistently receive an average customer satisfaction rating of 95% or more. Here are some of the comments from our recent customers:

"**Craig's** customer service was 10/10. I have been working in customer service for 10 years and Craig is the best I have come across. I can not say enough how happy we were with Craig's and Loan Market's Service."



"Julie & I were very well informed during the whole process; we feel very comfortable dealing with **Christian and Marianne**, they just seemed to go that extra mile."

"I love that I was kept up to date with the entire process. **Adrienne** was able to be called or emailed, even for stupid 'freaking out' questions and concerns. I am very happy with the service provided."



"**Peter** seemed genuinely interested and invested in finding a product that was appropriate for my needs, and took every opportunity to keep me informed of the process. He took pains to ensure I fully understood anything that was unclear to me."

"Everything was perfect and I have referred **Jason** several times to friends and family. Since dealing with Jason we have saved over \$1,000 already this year which we couldn't have done without him."



Contact your local Loan Market broker today to find the right loan for you.